



Dear applicant,

Thank you for your show of interest in becoming part of the Lange Pool & Spa Team!

As a retail and servicing business we have a Team focus on delivering an exemplary level of customer service and professional advice. We believe that it is our product knowledge coupled with our genuine desire to help our customer with their pool/spa problems and needs that makes us the premier, one stop shop when it comes to buying or maintaining your pool or spa.

We are looking for stable, bright, enthusiastic and motivated team members to join us, as we strive to achieve our own team goals.

Selection will be a four-step process. Details of which are listed below.

Once again, thank you for your show of interest.

Kindest regards,

A handwritten signature in black ink, appearing to read "Darren Lange", written in a cursive style.

Darren Lange
Managing Director
Lange Pool & Spa

Selection Process:

1. Application filled out and returned.
2. Initial Interview.
3. Secondary Interview.
4. Selection Made.

Sales and Servicing Team

The Information contained within this application will remain private and confidential to the managers of Lange Pool & Spa

Personal Details:

1. Name: _____
2. Contact Number: _____
3. Address: _____
4. Email: _____
5. Date of Birth: _____ / _____ / _____
6. What form of transport would you use to come to and from work?

Motor Vehicle Push Bike Walk Public Transport Other: _____

Your Qualifications: *(Please enclose photocopies of all certifications).*

7. Please list any relevant sales and or servicing/mechanical/maintenance qualifications/experience

9. Please outline any other qualifications you have acquired.

Working Experience:

10. Have you held a sales position before? YES NO *goto 14*

11. If YES, where and for what duration?

12. Have you held a service/maintenance position before? YES NO *goto 14*

13. If YES, where and for what duration?

14. On a scale of 1 to 10 with 1 being POOR and 10 being EXPERT, how would you rate you skills and experience on the following tasks/duties: *(please circle)*

	POOR	AVERAGE	EXPERT
a. General computer navigation using the mouse and keyboard.	1 2 3 4 5 6 7 8 9 10		
b. General computer operation including saving and finding files.	1 2 3 4 5 6 7 8 9 10		
c. Receiving, processing and sending emails.	1 2 3 4 5 6 7 8 9 10		
d. Basic pool chemistry eg knowledge of chlorine and PH levels etc	1 2 3 4 5 6 7 8 9 10		
e. Advanced pool chemistry.	1 2 3 4 5 6 7 8 9 10		
f. Basic pool equipment knowledge eg filtration systems etc.	1 2 3 4 5 6 7 8 9 10		
g. Advanced pool equipment knowledge.	1 2 3 4 5 6 7 8 9 10		
h. Basic pool maintenance skills eg testing water and cleaning pool.	1 2 3 4 5 6 7 8 9 10		
i. Advanced pool maintenance skills eg treating algae/repairing pool equipment etc	1 2 3 4 5 6 7 8 9 10		
j. Customer service and communication eg your ability to confidently communicate with customers.	1 2 3 4 5 6 7 8 9 10		
k. How would you rate your own self confidence?	1 2 3 4 5 6 7 8 9 10		

